

24 Hour Nurse Advisor



The nurse advice line is a **free** service from your employer, designed to give you accurate, reliable answers and get you on the road to recovery as quickly as possible.

This service is designed to supplement your doctor's care by providing access to a registered nurse **24 hours a day, 7 days a week.**

The next time you have a health concern such as:

- You wake up at 3 a.m. with severe back pain
- Your baby has a fever
- You have twisted your ankle
- You feel bad and you don't know why

Call a caring registered nurse for personal healthcare advice at 1-888-523-2583

The nurses can also answer health questions you may have about things like medications and medical procedures.

Call the 24 Hour Nurse Advisor
for Health Advice at

1-888-523-2583

when you or a family member is sick, hurt
or in need of healthcare advice

The nurse will:

- Ask about your symptoms or health concerns
- Help you choose the best time and place for care
- When appropriate, help you begin self-care treatment at home, then call back to see how you're doing

Cut and save on your refrigerator
or medicine cabinet



**Call the 24 Nurse Advisor at
1-888-523-2583**

**before going to the emergency room
and you may:**

- Eliminate unnecessary out-of-pocket expenses
- Avoid the inconvenience of unnecessary waiting
- Get the peace of mind knowing what to do next

**This service is available 24 hours
a day, 7 days a week**

24-hour Nurse Advisor



A program for TCC members
who need immediate access to
health advice



www.TCCofSC.com

Nurse Advisor

You and your family don't always get sick or hurt during the day when your doctor's office is open. Many illnesses and injuries occur in the evening or on weekends. When you have health concerns, call *24-hour Nurse Advisor*. Call any time of the day and any day of the week. *24-hour Nurse Advisor* can help you avoid needless worry, out-of-pocket charges and hours sitting in an emergency room.

When should you call?

- Your child is running a fever, and you don't know if you should take her to the doctor.
- You forgot to ask your doctor a question.
- You have a question about your medicine or other treatments.
- Any time you have health questions.

When you call, a registered nurse will help you decide:

- If you can take care of the problem at home.
- If you need to see your doctor.
- If it's safe to wait or if you need help right away.
- What you should watch for if you don't need care right away.

24-hour Nurse Advisor does not replace the medical care you receive from your doctor. Always check with your doctor before following any medical advice. In case of an emergency, call local emergency services or visit your nearest emergency room.

Call today!

1-888-523-2583

24 hours a day. Seven days a week.